



Care Management Alliance
of New York, Inc.

CMANY Lobby Day – Core Talking Points

Who We Are / Why We're Here

- We are part of the Care Management Alliance of New York (CMANY), representing Care Coordination Organizations (CCOs) that serve approximately 135,000 New Yorkers with intellectual and developmental disabilities (I/DD).
- CCOs and care managers are the glue that connect individuals and families to the services they need across health care and human services systems. Care managers are the primary point of contact for families navigating complex Medicaid and service delivery systems.
- CCOs are the only entities that provide this critical coordination function for people with I/DD — this role is not duplicated elsewhere in the system.
- Our goal today is to strengthen person-centered, community-based supports and ensure long-term system stability for people with I/DD and their families.

Budget Priority

Restore CCO Inclusion in the Human Services Targeted Inflationary Increase

For the first two years of the Temporary Inflationary Increase (COLA), CCOs and their care managers were included. In the current Executive Budget proposal, CCOs are excluded.

We are asking the Legislature to restore CCOs to the Human Services Targeted Inflationary Increase so that care management agencies can:

- Maintain a stable workforce
- Address rising operational costs
- Because CCOs are workforce-driven organizations with minimal property or transportation overhead, their rising costs are overwhelmingly tied to retaining qualified care management staff.
- Continue providing essential coordination services to approximately 128,000 New Yorkers with I/DD

Without this restoration, workforce pressures and service instability will continue to grow, directly impacting individuals and families who rely on care managers as their primary system navigators.

Priority Legislation

Expand Medication Administration by Trained DSPs (A.7284 McMahan / S.6334 Fahy)

Key Points

- Clarifies and expands existing authority so trained Direct Support Professionals (DSPs) can administer medications, tube feeding, and diabetic care when individuals cannot safely self-administer.
- Includes strong safety guardrails, including OPWDD clinical protocols, annual certification, and limits consistent with nursing scope of practice.
- Improves continuity of care, reduces service disruptions, and helps address workforce shortages without compromising safety.

Why It Matters

When medication administration is unavailable, individuals risk losing services or experiencing unnecessary hospitalizations.

This legislation helps people remain safe, stable and supported in their communities.

Expand Medicaid Coverage for Family Caregiver Services

Key Points

- Authorizes Medicaid reimbursement for eligible family caregivers of children with I/DD who provide specified in-home services.
- Recognizes the essential role families play in sustaining community-based care.
- Helps prevent institutionalization while supporting family stability.

Closing Ask

We urge the Legislature to:

- Restore CCOs to the Human Services Targeted Inflationary Increase, and
- Advance key legislation that strengthens workforce capacity, continuity of care, and family support for people with I/DD.