OPWDD Region 1 Finger Lakes- Family Support Services Program Directory

AGENCY	PROGRAM NAME/CONTACT	PROGRAM DESCRIPTION	COUNTIES SERVED
AIM Independent Living Center 271 East First Street Corning, NY 14830	1. Service Access Shauna (Luchiana) Buman 607-962-8225 ext. 223 Ibuman@aimcil.com	Provides information and outreach about OPWDD services. Assists families applying for eligibility determination and provides linkage and referral to a variety of services for developmentally disabled individuals in the OPWDD system, as well as advocacy.	Chemung Schuyler Steuben
Brandy Reynolds 607-962-8225 ext. 237 breynolds@aimcil.com	2. Independent Living Skills Training Shauna (Luchiana) Buman 607-962-8225 ext. 223 Ibuman@aimcil.com	Quarterly training sessions will focus on social and independent living skills training in a recreational-type atmosphere to encourage communication and positive social interactions with peers and adults. Also, offers a weeklong (30 hour per participant) summer day camp to further establish the program components and a Sib-Shop group and Learn and Grow playgroup for ages 2-8 and Growing Stronger for ages 9-12, both provide an opportunity for hands on social interaction with peers.	Chemung Schuyler Steuben
Arc Allegany- Steuben One ARC Way Bath, NY 14810 Beckie Austin - Dir of Community Supports beckie.austin@thearcas.org	1. Family Member Training (FMT) & Crisis Intervention FMT: Megan Shaffer 607-622-1858 Mmshaffer@thearcas.org Crisis:	Family Member Training (Steuben only) services include Skill development-(family training), Household management, financial management, self-care skills, personal health care and nutrition, parenting skills, home and community safety, socialization and leisure skills and self-advocacy skills. Crisis Intervention Services (Steuben and Schuyler) and Behavior Management Services will provide an immediate response to a crisis, completion of a behavioral/situational assessment, development of a behavior management plan or a treatment plan to address specific issues, recommendations for long	Steuben Steuben Schuyler
	Crystal Buckley 607-622-1891 crystal.buckley@thearcas.org	term services/supports, training for families and significant caregivers.	

AGENCY	PROGRAM NAME/CONTACT	PROGRAM DESCRIPTION	COUNTIES SERVED
	2. Family Reimbursement	The Family Reimbursement Program is to assist the family caring for the family	Chemung
		member with the developmental disability with increased expenses, thereby	Livingston
	Cherokee "Dawn" Shattuck	enhance family stability and preserve family unity. Funding of last resort for	Schuyler
	607-622-1888	families with an eligible individual living at home; may receive financial	Steuben
	cshattuck@thearcas.org	reimbursement for goods and services related to the developmental disability.	Wyoming
			Ontario
		Allows up to \$3,000 per year at the agency's discretion based on funding and	Seneca
		application priorities.	Wayne
			Yates
	3. Access to Employment	Provides affordable and flexible transportation to enable an individual to have	Steuben
		transportation services linked to the person's employment program. The	Chemung
	Cherokee "Dawn" Shattuck	individuals eligible for this service are being served through Supported	
	607-622-1888	Employment, Pre-Voc or pursuing volunteer opportunities.	
	cshattuck@thearcas.org		
	4. Enhanced Recreation	This program will support children with Autism/ASD and other Developmental	Steuben
		Disabilities living at home with their families to participate in community	Chemung
	Crystal Buckley	recreation activities with other students and friends from their community.	
	607-622-1891	This program to provide staff at a ratio of 1:1 or as appropriate based on the	
	crystal.buckley@thearcas.org	individuals need and will include transportation from designated meeting	
		points in the community.	
	5. Lending Library	Lending Library is housed at the IP Campus of the Arc of Steuben in Bath, NY.	Steuben
		The purpose of the program is to increase access to resources and services.	Schuyler
	Megan Shaffer	The library has information material about topics related to developmental	Chemung
	607-622-1858	disabilities, employment, specific disabilities, training programs and literature	Livingston
	Mmshaffer@thearcas.org		Wyoming

AGENCY	PROGRAM NAME/CONTACT	PROGRAM DESCRIPTION	COUNTIES SERVED
Arc Chemung-Schuyler	1. Service Access - ICM	Provides information and outreach about OPWDD services. Assists families	Chemung
711 Sullivan Street		applying for eligibility determination and provides linkage and referral to a	Schuyler
Elmira, NY 14901	Judy Jarosch	variety of services for developmentally disabled individuals in the OPWDD	Steuben
	607-734-6151 ext. 154	system, as well as advocacy.	
203-205 Twelfth Street	jaroschJA@ArcofCS.org		
Watkins Glen, NY 14891			
	Rebecca Roy		
Agency CEO:	607-734-6151		
Salvatore Garozzo	RoyRL@ArcofCS.org		
garozzosa@arcofcs.org			
Agency CFO:			
Julie Bub			
jbub@arcofcs.org			
	2. Family Reimbursement	The Family Reimbursement Program is to assist the family caring for the family	Chemung
Ann Gerould		member with the developmental disability with increased expenses, thereby	Livingston
GerouldAM@ArcofCS.org	Judy Jarosch	enhance family stability and preserve family unity. Funding of last resort for	Schuyler
	607-734-6151 ext. 154	families with an eligible individual living at home; may receive financial	Steuben
Jessica Smith	jaroschJA@ArcofCS.org	reimbursement for goods and services related to the developmental disability.	Wyoming
607-535-6934 ext. 116			
jsmith@arcofcs.org	Rebecca Roy	Allows up to \$3,000 per year at the agency's discretion based on funding and	
	607-734-6151	application priorities.	
	RoyRL@ArcofCS.org		
	3. Behavior Management Services	Behavior support services to individuals who live with his/her family. This	Chemung
		program provides guidance to families to manage every day behavioral	Schuyler
	Pamela Overdurf	concerns that can be modified using positive reinforcement techniques. This	Steuben
	607-734-6151 ext. 155	is not intended to address intensive behavioral needs. Positive reinforcement	
	overdurfPJ@ArcofCS.org	strategies are established, monitored, and revised.	

AGENCY	PROGRAM NAME/CONTACT	PROGRAM DESCRIPTION	COUNTIES SERVED
	Jessica Smith 607-535-6934 ext. 116 jsmith@arcofcs.org Sondra Ogden 607-734-6151 ext. 140 OgdenSM@ArcofCS.org Amy Leahy 607-734-6151 leahyar@arcofcs.org	For families that live-in Chemung County that have had their children removed or are at risk of removal, child protective services intervention or foster care. Provides parenting and home management skills, as well as linkage to services that have been identified as needs by the Department of Social Services or the judicial system.	Chemung
Arc GLOW (Genesee, Livingston, Orleans, Wyoming) 18 Main Street Mt. Morris, NY 14510	1. Service Access Jean Angililli 585-519-5709 Jangililli@arcglow.org	Provides information and outreach about OPWDD services. Assists families applying for eligibility determination and provides linkage and referral to a variety of services for developmentally disabled individuals in the OPWDD system, as well as advocacy.	Livingston Wyoming
Jill Pegelow, VP of Community and Self- Directed Services 585-343-1123 Ext. 1636 jpegelow@arcglow.org	2. Family Reimbursement Kristen Blaszak 585-658-2828 ext. 2339 kblaszak@arcglow.org Samantha J. Hart 585-658-2828 ext. 2340 SJHart@ArcGLOW.org	The Family Reimbursement Program is to assist the family caring for the family member with the developmental disability with increased expenses, thereby enhance family stability and preserve family unity. Funding of last resort for families with an eligible individual living at home; may receive financial reimbursement for goods and services related to the developmental disability. Allows up to \$3,000 per year at the agency's discretion based on funding and application priorities.	Livingston Wyoming

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Arc GLOW con't	4. Behavior Management Support and Training Kristen Blaszak 585-658-2828 ext. 2339 kblaszak@arcglow.org Samantha J. Hart 585-658-2828 ext. 2340 SJHart@ArcGLOW.org	Provides behavioral assessment, behavior management guidelines and training to family members and significant caregivers/staff. Training consists of basic pro-active skills for staff to use while working with individuals enrolled in this program with the goal of improving staff understanding and management of behaviors, thus improving program participation and goal outcomes.	Livingston Wyoming
	5. Transportation Judy Welch jwelch@arcglow.org Kellie Kennedy 585-658-3311 ext. 2203 kkennedy@arcglow.org	This service provides individuals enrolled in Supported Employment program transportation from their home to their work site.	Livingston Wyoming
	6. Volunteer Relationship Manager Judy Welch jwelch@arcglow.org Kellie Kennedy 585-658-3311 ext. 2203 kkennedy@arcglow.org	The Volunteer Relationship Manager is responsible for matching volunteers and unpaid interns ages 21-56 to well suited, goal-oriented opportunities in the community. They meet with program staff, individuals, and families to develop a volunteer profile and volunteer development plan. They work in partnership with the team to find a good match for eligible individuals and provide on-going support to ensure long-term success.	Livingston Wyoming
	7. Autism Training and Support Judy Welch jwelch@arcglow.org Kellie Kennedy 585-658-3311 ext. 2203 kkennedy@arcglow.org	The Autism Training and Support specialist will utilize the TEACCH model to help integrate the person in the local community and help improve social relationships and social outcomes. Families and individuals will be linked to community supports, increase opportunities, and improve social relationships. An additional goal is to help decrease any behaviors that pose a risk to the person being supported.	Livingston Wyoming

AGENCY	PROGRAM NAME/CONTACT	PROGRAM DESCRIPTION	COUNTIES SERVED
Arc Monroe 2060 Brighton-Henrietta Townline Rd Rochester, NY 14623 Don Sinton Dir. of Programs & Services dsinton@arcmonore.org 585-271-0660 x1402	1. Family Reimbursement Miller, Francine FSS Coordinator fmiller@arcmonroe.org 585-271-0660 x 1743	The Family Reimbursement Program is to assist the family caring for the family member with the developmental disability with increased expenses, thereby enhance family stability and preserve family unity. Funding of last resort for families with an eligible individual living at home; may receive financial reimbursement for goods and services related to the developmental disability. Allows up to \$3,000 per year at the agency's discretion based on funding and application priorities.	Monroe
Amy Lopata Director of Behavior Support Services alopata@arcmonroe.org 585-271-0660 x1405	2. Behavior Management Services Megan Penepent Behavior Intervention Specialist mpenepent@arcmonroe.org 585-478-1734	Behavior Management Services will consult with referral sources and family members, provide an initial assessment and on-going documentation of services provided, maintain dialog with individual, family and provider members relevant to service plan, develop a written behavior support plan, provide training to the family/caregivers/school, provide follow-up visits, attend meetings relevant to the delivery of service.	Monroe
The ARC Ontario 3071 County Complex Drive Canandaigua, NY 14424	1. Crisis Intervention Ryan Burba 585-919-2196 rburba@TheArcOntario.org	Increase the family members' abilities to deal with individual behaviors which have escalated to a crisis by implementing recommendations made by the Crisis Team to reduce family stressors. Plans will be developed by a trained clinician on an individual basis and training in their use will be provided to families and other collaterals (teachers, sitters, etc.) as needed, with ongoing contact provided as well.	Ontario Broome
Carol Williams 585-919-2180 cwilliams@TheArcOntario.org	2. Family Reimbursement JoEllen Schaefer 585-919-2118 jschaefer@TheArcOntario.org	The Family Reimbursement Program is to assist the family caring for the family member with the developmental disability with increased expenses, thereby enhance family stability and preserve family unity. Funding of last resort for families with an eligible individual living at home; may receive financial reimbursement for goods and services related to the developmental disability. Allows up to \$3,000 per year at the agency's discretion based on funding and application priorities.	Ontario Seneca Yates

AGENCY	PROGRAM NAME/CONTACT	PROGRAM DESCRIPTION	COUNTIES SERVED
	3. Autism Communication and Social Skills Training Ryan Burba 585-919-2196 rburba@TheArcOntario.org	Programs provide ongoing training for those with a diagnosis on the Autism Spectrum and other related diagnoses Ages 4 to 11 – Children's Communication Group - This group will meet at least 2 times monthly and will focus on social thinking while utilizing play-based activities. Ages 12-20 – Next step prep- Will meet at least 2 times per month and will focus on social skill building and communication. Ages 20-30's - Get Together Group - Will meet at least 2 times per month and will focus on social skill building and communication. This group may occasionally meet in the community.	Ontario Seneca Wayne Yates
		* We primarily support individuals in Ontario County but do provide supports to Seneca, Wayne and Yates if there is not a comparable service being offered in their county.	
ARC of Wayne 150 Van Buren Street Newark, NY 14513	1. Family Reimbursement Jennifer Jones 315-331-2086 ext. 3152 Jennifer.jones@waynearc.org	The Family Reimbursement Program is to assist the family caring for the family member with the developmental disability with increased expenses, thereby enhance family stability and preserve family unity. Funding of last resort for families with an eligible individual living at home; may receive financial reimbursement for goods and services related to the developmental disability. APPLICATIONS GO TO: ARC of Wayne, Attn: Jennifer Jones, 848 Peirson Ave, Newark, NY 14513 Allows up to \$3,000 per year at the agency's discretion based on funding and application priorities.	Wayne Ontario Seneca Yates
	2. Behavior Management Services Jennifer Jones 315-331-2086 ext. 3152 Jennifer.jones@waynearc.org	Assist the family with a referral, provide support; the outcome of the coordination will be to develop a support plan to address the individual's specific needs. The process may/will include a home assessment, a plan, linkages to services and training the family and other people in the individual's life on the aspects of the behavior plan in order to improve and sustain positive behaviors in the home and other environments, as applicable.	Wayne
	3. Parent Support Group Jennifer Jones 315-331-2086 ext. 3152 Jennifer.jones@waynearc.org	Coordinate /facilitate a sports league for children ages 10-18. There will be an opportunity for children and their parents to attend and participate in practices and games. During the practices the agency will coordinate opportunities for parents to receive information, support, and special services. Assistance with transportation will be provided if needed.	Wayne Ontario Seneca Yates

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	4. Parent Training	This program will serve parents that are developmentally delayed or developmentally disabled with children to provide parenting skill information	Wayne
	Jennifer Jones	relative to the needs of the children in the home. Each parent's program is	
	315-331-2086 ext. 3152	individualized and pertinent to their specific interest, needs and the children's	
	<u>Jennifer.jones@waynearc.org</u>	ages. Parents take an active role in planning and implementation of the plan and in improving their parenting skills.	
	5. Afterschool Recreation	This program will provide afterschool respite services to school age children with high medical needs and/or behavioral issues on school days from	Wayne Ontario
	Jennifer Jones	approximately 2:30-6:30 pm (based on the school schedule, excluding	Seneca
	315-331-2086 ext. 3152	holidays). The program will focus on arts and wellness.	Yates
	Jennifer.jones@waynearc.org		
	6. Recreation Events	This program will provide individuals the opportunity to participate in weekend and evening recreational events. The agency will offer a minimum	Wayne
	Jennifer Jones	of four monthly recreation events (for eligible adults and youth). These	
	315-331-2086 ext. 3152	events will provide opportunities for community inclusion and socialization.	
	Jennifer.jones@waynearc.org		
	7. Transportation	This program will provide individuals the opportunity to participate in various activities by providing transportation to and from any type of event, including	Wayne
	Jennifer Jones	respite and recreation events. Transportation would be available for	
	315-331-2086 ext. 3152	individuals whose family may not have transportation on a given week. This	
	Jennifer.jones@waynearc.org	service would be provided on a first come first serve basis and will be a service	
		of last resort.	
	8. Home Care	This program is designed to provide support to individuals and their families.	Wayne
		Services include but are not limited to care giver respite, assistance to the care	, -
	Jennifer Jones	giver in hygiene and dressing of family members with developmental	
	315-331-2086 ext. 3152	disabilities, emergency services to individuals and families,	
	Jennifer.jones@waynearc.org	caregiver/individual training and assistance with personal care activities.	

AGENCY	PROGRAM NAME/CONTACT	PROGRAM DESCRIPTION	COUNTIES SERVED
AspireHopeNY, Inc. * was FLPN 25 West Steuben Street Bath, NY 14810 Jeanine Struble 315-945-3819 istruble@aspirehope.org	Planned Group Recreation Sheila Hallahan 607-739-8149 shallahan@aspirehope.org	This program will provide 3-4 hour planned group recreation activities each month for 5-10 identified youth or 5 youth and up to 15 siblings. In addition, a minimum of 4 educational activities will be provided to the parents annually. All activities offer peer networking and support opportunities.	Chemung Ontario Schuyler Seneca Steuben Wayne Yates
AutismUp 50 Science Parkway Rochester, NY 14620 Sarah Milko smilko@autismup.org	Social Skills Recreation/Education Hannah Kmiecinski hkmiecinski@autismup.org Chris Hilton chilton@autismup.org	Evening Social Skills Education Program: AutismUp will offer an evening program at the Golisano Autism Center (GAC) to meet the social skills and recreation needs of our participants in an inclusive setting. They are partnering with St. John Fisher College's Golisano Institute for Developmental Disability Nursing program for staffing our Friday nights. These will be clinical placements for Nurses in training. The program is open to individuals who are 13 years of age and older with ASD and similar disorders. Services will be offered at one location, the GAC, at 50 Science Parkway in Rochester. The staffing ratio will be approximately 1:2 or 1:3 depending on the functioning age of the individuals. The program will run for 10 months of the year, twice per month. It will be scheduled in the evening from 6:30 – 9:00 pm. There will be two groups – one for 13-17 years of age and one for those 18 and older. Each age group will meet 10 times for a total of 20 sessions. Our goal is to maintain a minimum participation of 15 individuals in each cohort, or 30 overall. During each date the program runs a team of AutismUp staff will immerse the participants in social skills-based education. They will offer age-appropriate recreational activities to make it a fun and a relaxing / safe place to hopefully build relationships with others that will go beyond these opportunities. This will also be a respite opportunity for their families / caregivers.	Monroe
Catholic Charities Family & Community Services Water Tower Office Park, Bldg. J 1099 Jay Street Rochester, NY 14611	1. Family Recreation Stephanie Clinton 585-402-3588 Stephanie.Clinton@fcscharities.org	We will be serving persons with developmental disabilities who are living with a family member at home and have low income. Each participants' family may use up to \$375 per year. These community-based recreational opportunities may include transportation cost if necessary.	Monroe

AGENCY	PROGRAM NAME/CONTACT	PROGRAM DESCRIPTION	COUNTIES SERVED
	2. Transportation for Low Income	This program will assist low-income families with transportation costs related	Monroe
Renee Schumacher	Families	to their ability to get to school events, medical appointments, benefit	
585-339-9800 ext. 248		appointments, etc. Catholic Charities will contract directly with local	
Renee.schumacher@fcschariti	Stephanie Clinton	transportation providers for services such as a one-day bus pass, contract with	
<u>es.org</u>	585-339-9800 ext. 235	taxi company or by direct payment to other alternative vendors. Each family	
	Stephanie.Clinton@fcscharities.org	will have an annual cap of \$250. Funds will be available on a first come, first serve basis.	
CDS Monarch	1. Family Member Training	It is a time for parents to offer information, to use each other as resources,	Monroe
860 Hard Road		and to gather information to help them pertaining to their own family	
Webster, NY 14580	Gregory Lombard	situations. Families gather to increase their knowledge and access the	
•	585-208-3150	resources in their community.	
Jayme Sharpe	Gregory.lombard@cdsmonarch.org	Each month a different topic is presented several times with speakers	
Jayme.sharpe@cdsmonarch.o		presenting on specialized topics along with time afterwards to discuss the	
rg	Valarie Snyder	information in smaller groups.	
_	585-314-0690		
	Valarie.Snyder@cdsmonarch.org		
	2. Autism Skill Building	This is a program for individuals between the ages 6-21 years old diagnosed	Monroe
		with Autism or autism spectrum disorder. The focus of this program will be to	
	Gregory Lombard	teach and allow the student to practice the use of learning appropriate social	
	585-208-3150	skills, learn how to deal with their emotions, recognize tress signals, and to	
	Gregory.lombard@cdsmonarch.org	develop self-monitoring techniques to deal with stress.	
Child Care Council	Day Care Information, Referral and	Childcare referrals and consumer education to families caring for children with	Monroe
595 Blossom Road	Training, Loan Closet	a developmental disability. Loan equipment program is available to childcare	Livingston
Rochester, NY 14610		programs that are caring for a child with a developmental disability. Training	Wayne
	Bethany Williams	to childcare professionals pertaining to special needs and inclusion.	
Rose Shufelt	585-654-1287		
585-654-4740	b.williams@childcarecouncil.com		
r.shufelt@childcarecouncil.co			
<u>m</u>			

AGENCY	PROGRAM NAME/CONTACT	PROGRAM DESCRIPTION	COUNTIES SERVED
The Community Place of Greater Rochester 500 Carter Street Rochester, NY 14621	1. Family Reimbursement Shatara Lamberty 585-465-5880 slamberty@communityplace.org	The Family Reimbursement Program is to assist the family caring for the family member with the developmental disability with increased expenses, thereby enhance family stability and preserve family unity. Funding of last resort for families with an eligible individual living at home; may receive financial reimbursement for goods and services related to the developmental disability. Allows up to \$3,000 per year at the agency's discretion based on funding and application priorities.	Monroe
Nicole Seaman 585-336-4692 nseaman@communityplace.o rg	2. DD Parent Education and Training Shatara Lamberty 585-465-5880 slamberty@communityplace.org	This program serves developmentally disabled adults with children who reside independently in the city of Rochester and have a strong desire to enhance their parenting skills. Services include transportation to designated site, social skills, other competency enhancement, increased parenting and advocacy skills, increased access to educational and community services, as well as community involvement and inclusion.	Monroe
Carmen Carrasquillo 585-327-7200 x 179 ccarrasquillo@communityplac e.org	3. Family Member Training Nicole Seaman 585-336-4692 nseaman@communityplace.org	Parents/guardians of developmentally disabled youth who reside at home and participates in the recreational program. Participants will receive transportation to and from designed sites, access to updated regulations/policies, social skills development, self-advocacy development, and on-going contact with other caregivers.	Monroe
	4. Transportation Shatara Lamberty 585-465-5880 slamberty@communityplace.org	Provide transportation support for individuals attending Parent Training and Family Member Training, in addition provide transportation to other needed services including accessing health care, visiting schools, and attending community and faith based and social events.	Monroe
CP Rochester 3399 Winton Road South Rochester, NY 14623	1. Family Reimbursement Laurie Gendron 585-334-6000 ext. 2281 lgendron@cprochester.org	The Family Reimbursement Program is to assist the family caring for the family member with the developmental disability with increased expenses, thereby enhance family stability and preserve family unity. Funding of last resort for families with an eligible individual living at home; may receive financial reimbursement for goods and services related to the developmental disability. Allows up to \$3,000 per year at the agency's discretion based on funding and application priorities.	Monroe

AGENCY	PROGRAM NAME/CONTACT	PROGRAM DESCRIPTION	COUNTIES SERVED
Dianne Clar Director of Waiver Services 585-334-6000 *1308 dclar@cprochester.org	2. Transportation – Project Access Laurie Gendron 585-334-6000 ext. 2281 lgendron@cprochester.org	This service allows families to increase community inclusion and access the grant to transport individuals to and from work or other activities that would otherwise have no ability to access the service due to limited funds and/or lack of transportation. This is a door-to-door service which bills riders at a Liftline/RTS rate and allows for one non-disabled individual to accompany the rider for free. Transportation services are available throughout Monroe County in the evenings and on the weekends.	Monroe
Daystar for Medically Fragile Children 700 Lac De Ville Blvd. Rochester, NY 14618 Kim Condon, Ex. Dir. 585-385-6287 kcondon@daystarkids.org	Family Support Lisa DiDomenico Ididomenico@daystarkids.org Finance - Diane Tucker 585-385-6287 ext. 3500 dtucker@daystarkids.org	This program complements the pediatric day respite program by offering service access planning and support, group and one-to-one family training and education, therapeutic and developmental services training, advocacy, and social engagement opportunities. This program will serve families caring for a child at home between the ages of six months and 5 years old, who require skilled pediatric nursing services and supervision, relies on medical technology to sustain life, and/or has other healthcare or developmental needs that require daily support and intervention.	Monroe
Economic Opportunity Program (EOP) 650 Baldwin Street Elmira, NY 14901 Andrea Ogunwumi CEO aogunwumi@cseop.org CFO: Anthony Persaud apersaud@cseop.org	2. Family Recreation Laura Anglada 607-734-6174 ext. 284 langlada@cseop.org Anita Lewis 607-734-6174 ext. 232 alewis@cseop.org	The program focuses on opportunities for individuals and families to enjoy meaningful interaction with their community through social and recreational activities. The program coordinator meets with each family to talk about the participant's interests. A recreation intake is completed that lists those interests. The coordinator then looks to the community for recreational opportunities and purchases tickets or uses funding to pay for classes. This program also offers two playgroups, an Autism Playgroup and a general playgroup for all disabilities (meeting bi-monthly).	Chemung Schuyler Steuben

AGENCY	PROGRAM NAME/CONTACT	PROGRAM DESCRIPTION	COUNTIES SERVED
EPI - Empowering People's Independence 1650 South Avenue, Suite 300 Rochester, NY 14620 Director Sarah Korba Sarah Korba Sarah Korba skorba@epiny.org	1. Family Reimbursement Michael Radell 585-442-4430 ext. 2741 mradell@epiny.org Lisa McMullin Lmcmullin@eoiny.org Niccole Anadio nanadio@epiny.org Family Reimbursement FamilyReimbursement@epiny.org	The Family Reimbursement Program is to assist the family caring for the family member with the developmental disability with increased expenses, thereby enhance family stability and preserve family unity. Funding of last resort for families with an eligible individual living at home; may receive financial reimbursement for goods and services related to the developmental disability. Applications are due the 3 rd Wednesday of the month with meetings on the 4 th Wednesday. Allows up to \$3,000 per year at the agency's discretion based on funding and application priorities.	Monroe
Lisa McMullen Director of Community Services 585-442-4430 ext. 2272 Imcmullin@epiny.org	2. Young Adult Camp Michael Radell 585-442-4430 ext. 2741 mradell@epiny.org	This program would provide a camp experience for six young adults ages 18 and above at Camp EAGR during the summer.	Monroe
	3. Training Michael Radell 585-442-4430 ext. 2741 mradell@epiny.org	This program provides Epilepsy education training delivered to schools and community settings, as requested. In addition, there is a Parent & Family Network, a support group for parents of children with epilepsy. This group meets 1x a month, excluding July and August.	Monroe Chemung Livingston Wyoming Schuyler Steuben
	4. TBI Training Michael Radell 585-442-4430 ext. 2741 mradell@epiny.org	This program will provide traumatic brain injury education and training to support the needs of individuals with a TBI sustained before the age of 22, who live at home, and are in the need of educating themselves and others regarding effective strategies for supporting individuals with TBI.	Monroe

AGENCY	PROGRAM NAME/CONTACT	PROGRAM DESCRIPTION	COUNTIES SERVED
Finger Lakes Cerebral Palsy, Happiness House 5415 County Road 30 Canandaigua, NY 14424 731 Pre-Emption Road Geneva, NY 14456	1. Connect – Service Access Kileen Smith 585-394-9510 ext. 7205 ksmith@happinesshouse.org	Provides information and outreach about OPWDD services. Assists families applying for eligibility determination and provides linkage and referral to a variety of services for developmentally disabled individuals in the OPWDD system, as well as advocacy.	Ontario Seneca Wayne Yates
Donna Poccia- VP Ind. and Family Support Services dpoccia@happinesshouse.org	2. Family Reimbursement Kileen Smith 585-394-9510 ext. 7205 ksmith@happinesshouse.org	The Family Reimbursement Program is to assist the family caring for the family member with the developmental disability with increased expenses, thereby enhance family stability and preserve family unity. Funding of last resort for families with an eligible individual living at home; may receive financial reimbursement for goods and services related to the developmental disability. Allows up to \$3,000 per year at the agency's discretion based on funding and application priorities.	Ontario Seneca Wayne Yates
	3. Respite Staff Recruitment Kileen Smith 585-394-9510 ext. 7205 ksmith@happinesshouse.org	The recruiter will participate in intake meetings to determine family need, interview and hiring process. Solicitation from individual/family for names of any potential candidates. Recruiter will develop firsthand knowledge of current roster of respite staff so that a timely match can take place. Through participation in the intake meeting the recruiter will also recognize instances where a new hire needs to be made and seek staff specifically designed to meet the needs of the individual/family.	Ontario Seneca Wayne Yates
	4. Autism Diagnostic & Treatment Clinic Sharalyn Stott sstott@happinesshouse.org	This program will provide assessments for families to determine a child's disability and to assist with linkage to services, including OPWDD. Priority will be given to pre-school and primary school age children.	Ontario Seneca Wayne Yates

AGENCY	PROGRAM NAME/CONTACT	PROGRAM DESCRIPTION	COUNTIES SERVED
Ibero American Action League 214 Clifford Avenue Rochester, NY 14621	1. Family Reimbursement Julyvette Reyes 585-775-6256 Julyvette.reyes@iaal.org	The Family Reimbursement Program is to assist the family caring for the family member with the developmental disability with increased expenses, thereby enhance family stability and preserve family unity. Funding of last resort for families with an eligible individual living at home; may receive financial reimbursement for goods and services related to the developmental disability. Allows up to \$3,000 per year at the agency's discretion based on funding and application priorities.	Monroe Chemung Livingston Schuyler Steuben Wyoming Ontario Seneca Wayne Yates
	2. Recreation Julyvette Reyes 585-775-6256 Julyvette.reyes@iaal.org	This program will serve unserved and underserved Latino's with a developmental disability, as well as those from other cultural backgrounds and their families. The program will provide recreational activities, including transportation to the activities. The program will take place at various locations throughout the state (theme parks, local parks, etc.). Families and staff will meet quarterly to plan events and coordinate transportation.	Monroe
Lifespan of Greater Rochester, Inc. Lac Deville Plaza 1900 S. Clinton Avenue Rochester, NY 14618	1. Community Healthcare Coordination Annie Wells awells@lifespan-roch.org 585-244-8400 ext. 172 Jodi Owen Jodi Owen jowen@lifespan-roch.org	We will serve OPWDD eligible individuals who live with a family member and are 40 year of age or older. Consumer will have medically complex (multiple medical diagnosis/needs) needs, or are medically stable, but at risk of receiving no or minimal routine healthcare services/screenings. The Community Healthcare Coordinator will oversee all aspects of the individual healthcare needs, working essentially as a medical liaison for the individuals; will schedule all medical appointments and will provide advocacy during all medically related appointments. In addition, the healthcare coordinator will provide healthcare education.	Monroe Livingston Ontario Wayne
	Kimberly Richards <u>krichards@lifespan-roch.org</u>		

AGENCY	PROGRAM NAME/CONTACT	PROGRAM DESCRIPTION	COUNTIES SERVED
Lifetime Assistance 425 Paul Road Rochester, NY 14624 Nancy Ballaron nancy.ballaron@lifetimeassist	1. Family Reimbursement Katie Gillespie 585-784-3004 katie.gillespie@lifetimeassistance.org Cristina Laudise	The Family Reimbursement Program is to assist the family caring for the family member with the developmental disability with increased expenses, thereby enhance family stability and preserve family unity. Funding of last resort for families with an eligible individual living at home; may receive financial reimbursement for goods and services related to the developmental disability. Allows up to \$3,000 per year at the agency's discretion based on funding and	Monroe
ance.org	585-784-5012 Cristina.laudise@lifetimeassistance.org Ru-Jan Lynch-Miller 585-784-3120 ru-jan.lynch-miller@lifetimeassistance.org	application priorities.	
Maria Rugg maria.rugg@lifetimeassistanc e.org	2. Leisure Recreation (Lifestyles) Pat Dadey 585-426-7975 Ext. 3051 pat.dadey@lifetimeassistance.org Imynn Ryles Imynn.ryles@lifetimeassistance.org	Lifestyles Training is a unique one-on-one service, which helps individuals diagnosed with developmental disabilities (ages 15 and older) overcome obstacles they face every day as they attempt to become part of their community. Lifestyles Coaches assist individuals in accessing and participating in meaningful recreation and leisure activities of their choice, or the pursuit of an interest or hobby. Individuals have a Lifestyles Plan to outline areas for training and support specific to the individual. In addition, participants are provided transportation and/or training to access transportation.	Monroe
Mary Cariola Children's Center 1000 Elmwood Avenue., Ste 100 Rochester, NY 14620	1. Behavior Management Services Maureen Chaffer 585-334-8174 or 585-359-0761 mchaffer@marycariola.org	This program will provide Behavior Management services to individuals. Each child will have a complete FBA and BSP that follows them through the respite and then into the home with the CH and family. The program will allow for consistent training, monitoring, review and oversight for each plan and participant. The program will focus on individuals who have been denied traditional respite and those who cannot get or keep a CH staff due to behaviors.	Monroe
Anna-Lynn Brink 585- 271-2897 ext. 1208 ABrink@marycariola.org	2. Staffing Supports Maureen Chaffer 585-334-8174 or 585-359-0761 mchaffer@marycariola.org	This program will provide additional staffing supports to provide respite and community habilitation services to individuals with high behavior and/or medical needs. These supports will include additional direct support staff for those that require 2:1 staffing supports in Community Habilitation and Therapeutic Respite through Mary Cariola.	Monroe

AGENCY	PROGRAM NAME/CONTACT	PROGRAM DESCRIPTION	COUNTIES SERVED
Monroe BOCES #1 41 O'Connor Road Fairport, NY 14450 Bonnie Masiuk 585-383-6642 Bonnie masiuk@boces.monr oe.edu	Learning Unlimited – Independent Living Skills Training	This is an adult education program serving individuals ages 18-40 with developmental disabilities who reside in Monroe County. The program is designed to provide instruction and respite through an adult education format. Independent living skills and social skills are the targeted skill areas upon which these sessions focus. Classes are held on Tuesday evenings for 10 weeks from 6:00 and 8:00pm at Monroe #1 BOCES. Classes are held on Tuesday evenings for 10 weeks 1 ½ hours between 6:30 and 8:00 pm at Monroe 2-Orleans BOCES. Each location will offer one spring session and one fall session, for a total of four sessions per calendar year.	Monroe
Pathways, Inc. 33 Denison Parkway West, Corning, NY 14830 Olivia Spadafora Sherman LCSW, Executive Vice President Residential Services OSherman@pathwaysforyou .org T: (607) 937-4534 F: (607) 937-3204	1. Family Reimbursement Diantha Howe 607-937-4502 dhowe@pathwaysforyou.org Rowena Huff (Committee Member, do not include in Agency Emailings) 607-937-4547 rhuff@pathwaysforyou.org	The Family Reimbursement Program is to assist families caring for a family member with the developmental disability with increased expenses, thereby enhance family stability and preserve family unity. This is funding of last resort for families with an eligible individual living at home. They may receive financial reimbursement for goods and services related to the developmental disability. Allows up to \$3,000 per year at the agency's discretion based on funding and application priorities.	Chemung Schuyler Steuben
	2. Community Recreation Diantha Howe 607-937-4502 dhowe@pathwaysforyou.org	This program serves individuals who have a diagnosis of Autism/ASD are classified developmentally disabled and live at home with their families and would not be successful in a traditional recreation program due to the level of their disability. The program will allow a higher staffing ratio of up to one to one, provide transportation, and serve some individuals that live in rural areas. Participants are provided with the opportunity for community inclusion, socialization and recreation while providing their families with a needed break from care.	Chemung Schuyler Steuben
	3. Adult Recreation Diantha Howe 607-937-4502 dhowe@pathwaysforyou.org	This program provides respite through recreation for adults with developmental disabilities, including door to door transportation. The activities are planned to provide people with new and varying experiences that allow them to grow socially, to be involved with their peers and their community. This service will include opportunity for participation in small group activities at least two times per month.	Chemung Steuben

AGENCY	PROGRAM NAME/CONTACT	PROGRAM DESCRIPTION	COUNTIES SERVED
	4. Rest-pitality Diantha Howe 607-937-4502 dhowe@pathwaysforyou.org	The program provides caregivers of a family member with developmental disabilities who live at home with one get-a-way (2 nights) during the year. The get-a-way includes the cost of accommodations, meals, and some entertainment along with family reimbursement like funds for the care of their children and/ or family member while they are away. The program relies on donations from area hotels, restaurants, etc. to make this possible.	Chemung Schuyler Steuben
	5. Weekend Family Retreats Wellness GIFTS Diantha Howe 607-937-4502 dhowe@pathwaysforyou.org	Camping retreats run for one weekend (Friday afternoon through Sunday afternoon) in June, July and August and other dates as determined by the program. The individual participates in the retreat weekends along with their immediate family members. The camping retreats provide much needed respite breaks to parents of children with special needs, as well as networking opportunities for parents/children via recreation and educational information. Volunteers are available to provide supervision to children which enables parents to participate in educational seminars or obtain respite time for themselves. In person retreats are held at 7531 Mitchellville Road, Bath, NY 14810 – www.weellnessgifts.org	Chemung Livingston Monroe Ontario Schuyler Seneca Steuben Wayne Wyoming Yates
People Inc. 1860 Buffalo Road Rochester, NY 14624 CEO Anne McCaffrey- Anne.McCaffrey@people- inc.org	Autism Training Shannon Bianco 716- 880-3826 sbianco@people-inc.org Julie Barber jbarber@people-inc.org 716.220.3074	For OPWDD eligible individuals who have co-existing behavior problems that interfere with their daily function at home, school, and/or at day and respite programs. Services include a comprehensive assessment and individualized treatment plan. The Specialist will work with the Technician to develop the individualized behavior plan and discuss and modify in conjunction with the caregivers before implementation. Technicians will work one on one to train the caregivers on the plan and model appropriate behavioral responses. This program, unlike IBTC, is that it is geared specifically towards individuals with an Autism diagnosis and will be the first line of assistance for families with crisis behavior management needs.	Monroe
Starbridge 1650 South Ave., Suite 200 Rochester, NY 14620 Elissa Burke, Chief Program Officer eburke@starbridgeinc.org	1. Family Reimbursement Jessy May – FRP 585-224-7250 frpintakemessages@starbridgeinc.org Kerri Milner, Report Manager kmilner@starbridgeinc.org	The Family Reimbursement Program is to assist the family caring for the family member with the developmental disability with increased expenses, thereby enhance family stability and preserve family unity. Funding of last resort for families with an eligible individual living at home; may receive financial reimbursement for goods and services related to the developmental disability. Allows up to \$3,000 per year at the agency's discretion based on funding and application priorities.	Chemung Livingston Monroe Ontario Schuyler Seneca Steuben Wayne Wyoming Yates

AGENCY	PROGRAM NAME/CONTACT	PROGRAM DESCRIPTION	COUNTIES SERVED
	2. Go Monroe/ - Transportation Jessy May – FRP 585-224-7250 frpintakemessages@starbridgeinc.org Kerri Milner, Report Manager kmilner@starbridgeinc.org	This program focuses on the transportation needs of those in Monroe County; priority will be given to those living in or close to living in poverty. The "Go Monroe" program will provide financial support to families to access their choice of existing transportation providers/services (such as family, bus, taxi, Uber, Lyft, etc.) as well as navigation/connection assistance for families. This program will provide up to \$500 annually to families to access local transportation, through contracts with transportation providers. The Transportation Navigator will support families with apps to request transportation.	Monroe
	3. TIES (Recreation) Sarah Salamone, TIES Senior Manager 585-645-3929 ssalamone@starbridgeinc.org	School-based program integrating individuals into activities with a peer mentor. Children and youth ages 8-21 with developmental disabilities are paired with a trained student volunteer to participate in recreational activities of their choice, including drumming circles. The activities are at various locations and the times in the community. Each participant has an individualized support plan which details the support they need to participate.	Chemung Livingston Monroe Ontario Schuyler Seneca Steuben Wayne Wyoming Yates

AGENCY	PROGRAM NAME/CONTACT	PROGRAM DESCRIPTION	COUNTIES SERVED
	4. Independent Parent Advocacy Network (IPAN) Christa Knaak 585-371-6742 cknaak@starbridgeinc.org Kerri Milner, Report Manager kmilner@starbridgeinc.org	IPAN provides a continuum of service to individuals with developmental disabilities and their families who need information, resources, support, education, and advocacy. Information is provided through telephone calls, emails, outreach activities, the resource library, information packets, and the newsletter, The Bridge. Educational workshops, including the thirty-two-hour family empowerment series, are offered throughout the ten-county region. Participants learn about a variety of advocacy topics, with a focus on educational advocacy. Graduates are prepared to assist other families with educational advocacy. Lay advocacy is offered four times per year throughout the region, predominantly in urban and rural areas. Advocacy is provided by IPAN staff as well, with a focus on obtaining an appropriate education and service. Tourette Advocacy and Support provides non-judgmental support, information, and advocacy to children (eligible and non-eligible) with Tourette syndrome, or other similar neurological disorders and their families. The coordinator participates in school meetings and provides knowledgeable and current information regarding Tourette syndrome, other similar neurological	Chemung Livingston Monroe Ontario Schuyler Seneca Steuben Wayne Wyoming Yates
	5. Pre-Self Determination – Creating a Life Christa Knaak 585-371-6742 cknaak@starbridgeinc.org	This program will serve families with children transitioning from school to the adult service world. This program consists of two 5-session trainings per year, with each session running in the evening for 3 hours. The locations of the trainings vary. The trainings consist of information about adult services such as Care Coordination, housing and vocational options, ACCES-VR, Day Habilitation, SSI, ABLE accounts, self-advocacy, and advocacy skills. During each class the students, with members of their circle of support, begin to create a Person-Centered Plan and practice self-advocacy skills. Students and families receive information on resources related to their plan for the future. The last, (fifth) evening of class participants have the opportunity to meet community providers and ask questions. The goals of the program are to: increase self-advocacy skills, provide relevant information regarding transition and adult services, and increase skills that will help students and families make meaningful decisions regarding their future.	Monroe

AGENCY	PROGRAM NAME/CONTACT	PROGRAM DESCRIPTION	COUNTIES SERVED
Suburban Adult Services, Inc. 13339 Route 39 Sardinia, NY 14134	1. High Hurdles (Therapeutic Horseback) Shannon Nasca Phone: (716) 805.1555 x214 shannon.nasca@sasinc.org	Therapeutic horseback riding lessons for school age children with developmental disabilities.	Wyoming
	2. In Home Behavioral Supports Director of Behavioral Supports: Rebecca Buchnowski rbuchnowski@sasinc.org 716-436-3914	Behavior supports (counseling) to parents/families of children who are living at home. An initial consultation, behavioral assessment, and development of behavior intervention strategies are developed for the family to use in a proactive manner. Training and coaching the family in the implementation of the techniques and finally ongoing observation and support to determine if the services are effective and make changes as needed.	Wyoming
University of Rochester 200 East River Road, Third Floor, Rochester, NY 14623 585-275-2986	1. Behavior Support through Parent Training Kenneth Shamlian 585.275-2986 kenneth_shamlian@urmc.rochester.edu	An intensive, but time-limited program that provides parents and or caregivers of children with moderate intensity behavior challenges with the skills and specific techniques to effect long-lasting behavior improvement in their child.	Monroe
Kenneth Shamlian 585.275-2986 kenneth_shamlian@urmc.roc hester.edu	2. CHIRP – Community & Home Intervention and Response Team. Kenneth Shamlian cont. Joshua Haak 585-275-7360 Joshua Haak@URMC.rochester.edu	Individuals, families, and significant caregivers who have a developmental disability will receive Crisis Intervention services to assist them in dealing with their child's behavior, which has escalated to a crisis and threatens the child's ability to be maintained in the community. Services include immediate response to request for service, behavioral assessment, program development, parent and significant caregiver training, and linkage to long-term services.	Monroe

For any Family Reimbursement forms and Guidelines, effective 7/1/2022, please go to

https://opwdd.ny.gov/regulations-guidance/adm-2022-02-family-support-services-fss-reimbursement-guidelines

For More Information Contact region1fss@opwdd.ny.gov

Cherry Andre, FL FSS Program Coordinator at (585) 461-8810 Cherry.L.Andre@OPWDD.NY.GOV

Shauna Evanczik-Olrogg, Region 1 FSS Supervisor at (716) 608-2692 or shauna.l.evanczik@opwdd.ny.gov

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