

📄 Employee Spotlight: Brenda Backus



Learn more about our team through a new profile series!

Brenda Backus is a Care Coordination Supervisor based in Silver Creek, NY. She supports the work of our Care Coordinators throughout the Southern Tier region. Care Coordination Supervisors like Brenda help keep our local teams strong, effective, and person centered.

How long have you been with Person Centered Services?

My first day with Person Centered Services was in training on June 29, 2018.

What would you like people to know about your role and the work you do?

My role is to support the Care Coordinators who I supervise. We work together to promote quality services, meaningful contacts, and to enhance the lives of the people we serve.

What do your everyday tasks look like?

My typical tasks include reviewing activity logs, approving Life Plans and fielding questions. We have regular meetings with our Care Coordination Team as well as our Supervisor and Director Team. I speak to the Care Coordinators who I supervise throughout the day/week and meet with

them individually at least monthly. I also participate in various trainings and communicate with individuals and families. My daily tasks are generally determined by the needs of those who I supervise.

How does your work help Person Centered Services thrive?

The Care Coordinators on my team are hard working and dedicated professionals. We demonstrate Person Centered Services' "Mission, Vision and Core Values" throughout our daily activities for the people we serve. We also help our company thrive by providing high quality services while efficiently completing billable tasks that help us remain financially viable.

What is your favorite thing about working at Person Centered Services?

The people! I am very fortunate to have a great team that I supervise, as well as a great supervisory team and Director. I have been reunited with many people from my Medicaid Service Coordinator days, as well as those from partnering agencies including people and families. We have a great balance of work, camaraderie, and a focus on what is important for the people we serve.

What do you enjoy doing outside of work or what is one interesting fact people may not know about you?

I enjoy gardening, camping, road trips and time with friends and family. I have traveled with my children to see The Avett Brothers live more than 30 times in the last 13 years.

We're so grateful for Brenda's many contributions to our company and for all of our Care Coordination Supervisors!

 Search

Recent Posts

[Kain Forecasts the Weather and Future Success \(https://personcenteredservices.com/kain-forecasts-the-weather-and-future-success/\)](https://personcenteredservices.com/kain-forecasts-the-weather-and-future-success/)

[Payton Receives a Life-Changing Diagnosis \(https://personcenteredservices.com/payton-receives-a-life-changing-diagnosis/\)](https://personcenteredservices.com/payton-receives-a-life-changing-diagnosis/)

[Hot Topics: “Could Medicare Be Right For You?” \(https://personcenteredservices.com/hot-topics-could-medicare-be-right-for-you/\)](https://personcenteredservices.com/hot-topics-could-medicare-be-right-for-you/)

[Clinical Services RN Recognized as Health Care Hero \(https://personcenteredservices.com/teribellaire-rn-recognized-as-health-care-hero/\)](https://personcenteredservices.com/teribellaire-rn-recognized-as-health-care-hero/)

[Hot Topics: “Cybersecurity” \(https://personcenteredservices.com/hot-topics-cybersecurity/\)](https://personcenteredservices.com/hot-topics-cybersecurity/)

Categories

[Care Coordination at Work \(https://personcenteredservices.com/category/care-coordination-at-work/\)](https://personcenteredservices.com/category/care-coordination-at-work/)

[Employee Spotlight \(https://personcenteredservices.com/category/employee-spotlight/\)](https://personcenteredservices.com/category/employee-spotlight/)

[Hot Topics! Live Webinar Series \(https://personcenteredservices.com/category/hot-topics-live-webinar-series/\)](https://personcenteredservices.com/category/hot-topics-live-webinar-series/)

[News & Updates \(https://personcenteredservices.com/category/news-updates/\)](https://personcenteredservices.com/category/news-updates/)

[Other \(https://personcenteredservices.com/category/other/\)](https://personcenteredservices.com/category/other/)

[Person Centered Spotlight \(https://personcenteredservices.com/category/person-centered-spotlight/\)](https://personcenteredservices.com/category/person-centered-spotlight/)

[School Personnel Webinars \(https://personcenteredservices.com/category/school-personnel-webinars/\)](https://personcenteredservices.com/category/school-personnel-webinars/)

Recent Comments

[Susan R Barlow \(http://www.parentnetworkwny.org\)](http://www.parentnetworkwny.org) on [Partnership Created to Improve Care For People with Developmental Disabilities \(https://personcenteredservices.com/partnership-created-to-improve-care-for-people-with-developmental-disabilities/#comment-88\)](https://personcenteredservices.com/partnership-created-to-improve-care-for-people-with-developmental-disabilities/#comment-88)

Debra Maxwell on [Elisha Tomasello named to Buffalo Business First’s 40 Under 40 \(https://personcenteredservices.com/elisha-tomasello-named-2018-40-under-40-honoree/#comment-66\)](https://personcenteredservices.com/elisha-tomasello-named-2018-40-under-40-honoree/#comment-66)

Helen Pullman Coran on [John the Custom Woodworker](#)

(<https://personcenteredservices.com/person-centered-spotlight-meet-john/#comment-35>)

Catie sedor on [A Note from the CEO](#) (<https://personcenteredservices.com/new-partnership-announced/#comment-33>)

Dave Eichenauer on [A Note from the CEO](#) (<https://personcenteredservices.com/new-partnership-announced/#comment-32>)

Archives

[May 2021](https://personcenteredservices.com/2021/05/) (<https://personcenteredservices.com/2021/05/>)

[April 2021](https://personcenteredservices.com/2021/04/) (<https://personcenteredservices.com/2021/04/>)

[March 2021](https://personcenteredservices.com/2021/03/) (<https://personcenteredservices.com/2021/03/>)

[February 2021](https://personcenteredservices.com/2021/02/) (<https://personcenteredservices.com/2021/02/>)

[January 2021](https://personcenteredservices.com/2021/01/) (<https://personcenteredservices.com/2021/01/>)

[December 2020](https://personcenteredservices.com/2020/12/) (<https://personcenteredservices.com/2020/12/>)

[November 2020](https://personcenteredservices.com/2020/11/) (<https://personcenteredservices.com/2020/11/>)

[October 2020](https://personcenteredservices.com/2020/10/) (<https://personcenteredservices.com/2020/10/>)

[September 2020](https://personcenteredservices.com/2020/09/) (<https://personcenteredservices.com/2020/09/>)

[August 2020](https://personcenteredservices.com/2020/08/) (<https://personcenteredservices.com/2020/08/>)

[July 2020](https://personcenteredservices.com/2020/07/) (<https://personcenteredservices.com/2020/07/>)

[June 2020](https://personcenteredservices.com/2020/06/) (<https://personcenteredservices.com/2020/06/>)

[May 2020](https://personcenteredservices.com/2020/05/) (<https://personcenteredservices.com/2020/05/>)

[April 2020](https://personcenteredservices.com/2020/04/) (<https://personcenteredservices.com/2020/04/>)

[March 2020](https://personcenteredservices.com/2020/03/) (<https://personcenteredservices.com/2020/03/>)

[November 2019 \(https://personcenteredservices.com/2019/11/\)](https://personcenteredservices.com/2019/11/)

[September 2019 \(https://personcenteredservices.com/2019/09/\)](https://personcenteredservices.com/2019/09/)

[August 2019 \(https://personcenteredservices.com/2019/08/\)](https://personcenteredservices.com/2019/08/)

[July 2019 \(https://personcenteredservices.com/2019/07/\)](https://personcenteredservices.com/2019/07/)

[June 2019 \(https://personcenteredservices.com/2019/06/\)](https://personcenteredservices.com/2019/06/)

[May 2019 \(https://personcenteredservices.com/2019/05/\)](https://personcenteredservices.com/2019/05/)

[April 2019 \(https://personcenteredservices.com/2019/04/\)](https://personcenteredservices.com/2019/04/)

[February 2019 \(https://personcenteredservices.com/2019/02/\)](https://personcenteredservices.com/2019/02/)

[January 2019 \(https://personcenteredservices.com/2019/01/\)](https://personcenteredservices.com/2019/01/)

[December 2018 \(https://personcenteredservices.com/2018/12/\)](https://personcenteredservices.com/2018/12/)

[November 2018 \(https://personcenteredservices.com/2018/11/\)](https://personcenteredservices.com/2018/11/)

[October 2018 \(https://personcenteredservices.com/2018/10/\)](https://personcenteredservices.com/2018/10/)

Meta

[Site Admin \(https://personcenteredservices.com/wp-admin/\)](https://personcenteredservices.com/wp-admin/)

[Log out \(https://personcenteredservices.com/wp-login.php?action=logout&_wpnonce=84dbd54118\)](https://personcenteredservices.com/wp-login.php?action=logout&_wpnonce=84dbd54118)

[Entries feed \(https://personcenteredservices.com/feed/\)](https://personcenteredservices.com/feed/)

[Comments feed \(https://personcenteredservices.com/comments/feed/\)](https://personcenteredservices.com/comments/feed/)

[WordPress.org \(https://wordpress.org/\)](https://wordpress.org/)

560 Delaware Ave.
Suite 400
Buffalo, NY 14202

888-977-7030 (tel:888-977-7030) (Toll Free)

[_https://www.facebook.com/personcenteredservices/](https://www.facebook.com/personcenteredservices/)

[_https://twitter.com/prsncenteredsvc](https://twitter.com/prsncenteredsvc)

[_https://www.instagram.com/personcenteredservices/](https://www.instagram.com/personcenteredservices/)

[_https://www.linkedin.com/company/person-centered-services-care-coordination-organization-llc/](https://www.linkedin.com/company/person-centered-services-care-coordination-organization-llc/)

[Policies and Notices \(https://personcenteredservices.com/policies/\)](https://personcenteredservices.com/policies/)

Sign Up To Receive Updates

Name*

First
Last

Email*

email@site.com

Submit