



NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT

In accordance with the requirements of title II of the Americans with Disabilities Act of 1990 ("ADA"), Person Centered Services will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

Employment

Person Centered Services does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under title I of the ADA.

Effective Communication

Person Centered Services will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in Person Centered Services' programs, services, and activities. Person Centered Services will work to determine the best ways of making information and communications accessible to people who have speech, hearing, or vision impairments when needed.

Modifications to Policies and Procedures

Person Centered Services will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. For example, individuals with service animals are welcomed in offices, even where pets are generally prohibited. Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of Person Centered Services should contact your Care Coordination team as soon as possible but no later than 48 hours before the scheduled event.

The ADA does not require Person Centered Services to take any action that would fundamentally alter the nature of its programs or services or impose an undue financial or administrative burden.

Complaints that a program, service, or activity of Person Centered Services is not accessible to persons with disabilities should be directed to the Director of Quality Assurance and Corporate Compliance at 716-324-5100 ext.1913.